Question Response(s) to RFEI 610048536 PID Navigator Program

 References - PASSi's clientele are limited-English proficient Asian community members in the Greater Philadelphia region. Should the issuing office contact any of the references (clients) PASSi provides, will telephonic interpretation be available for those contacts?

PID Answer:

The references should address your ability to provide Navigator services at a corporate level, rather than from individual consumers that you have assisted. To the extent that such companies do not have an English speaker available, we will make every attempt to get access to an interpreter.

2. Estimated Cost - Is there a cap for the total Estimated Cost an entity may apply for?

PID Answer:

The total amount for this service engagement will not exceed \$400K.

a. Subcontract Costs - PASSi previously formed a consortium (Philadelphia Asian Affiliated Navigator Consortium) under the federal Navigator project and sub-granted our funding by contracting with smaller Asian-serving community based organizations. As part of this RFEI/RFP submission, would it be acceptable for PASSi to provide general cost for subcontracts, then later submit itemized costs once contracts are confirmed?

PID Answer:

This would be permissible.